

## Stoked Watersports – Extra safety measures

### Information / hygiene

- Hygiene instructions and information on social distancing & hygiene on website.
- Staff to sign in and complete medical self-declaration at the start of each day.
- Intensified disinfection of container areas.
- Staff to be issued with a protective snood.
- Staff trained in protection measures.
- Avoid coughing on or around others.
- No food or drink to be issued to customers.
- Staff to have a designated kayak for their use marking it to avoid having to clean it constantly.
- Wipes for staff and customers to wipe down ipad, payment terminal and keyboard.
- Paper towels provided.
- Social distance signage on site.

### Bookings

- Customers advised to book online.
- Customers complete medical self-declaration at time of booking.
- Customers asked to arrive in good time to avoid queuing; asked to maintain social distancing on site and on the water.

### Sign in

- Designated queuing area with social distancing and hand sanitising signage.
- Hand sanitiser station within the queuing area.
- Mobile or QR sign in to reduce to use of paperwork, iPads and staff interaction as well as to reduce queuing.
- Customers to complete medical self-declaration.
- Reduction of cash payments (card contactless is preferable).
- Number of people in container limited to one.
- Desks and other common touch points sanitised frequently.

### Recovery

- Designated cleaning area on beach.
- Buoyancy aids and spray tops washed and hung to dry after each use.
- Watersports equipment sprayed with disinfection between use.

### Launching

- Stagger launching to avoid crowding.
- Staff to distance appropriately and follow Government working guidelines. If required, to use the snood issued.

### Social distancing

- Keep empty seating adjacent to individual customers or different family groups.
- Social distancing maintained onsite and appropriate risk mitigation on the water.
- Number of people in kiosk limited to one.